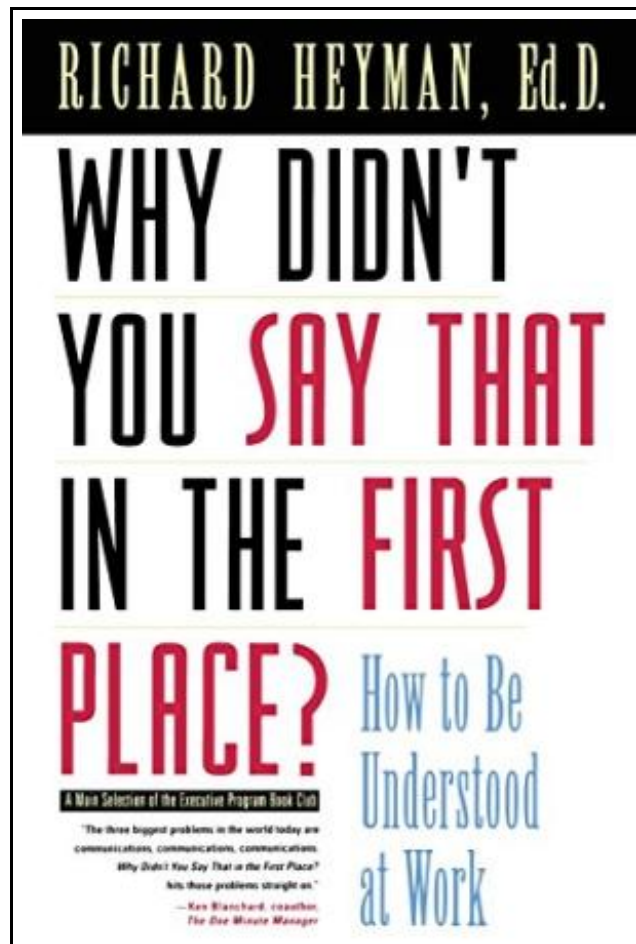


## Why Didn't You Say That in the First Place?: How to be Understood at Work



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